

Outpatient Rehabilitation

Tips for requesting reviews through eviCore healthcare

- Providers make notifications for outpatient rehabilitation services through eviCore for members. A notification is the initial authorization request submitted to eviCore to inform Providence Health Plan that a member is starting care.
 - Generally, the first 12 visits will be automatically approved. Any requests beyond 12 visits will be subject to medical necessity review
- For additional information, including eviCore's clinical guidelines and a complete list of services requiring medical necessity review, please visit:
<https://www.evicore.com/resources/healthplan/providence-health-plan>.

Outpatient rehabilitation codes

Check our code list (link to eviCore code list) to view outpatient rehabilitation codes. (Once in the list, use CTRL+F for PCs or Command+F for Macs, and type in the code. If no results are found, the code doesn't require review. We review non-specific codes when the claim is submitted.)

More information

To create an account and/or initiate an authorization for dates of service on or after June 1, 2019

- The eviCore Provider Portal is the quickest, most efficient way to submit a request. Log on at www.evicore.com/pages/ProviderLogin.aspx
- Call (866) 803-8052 from 7 a.m. to 7 p.m., weekdays. (Out-of-network providers: submit requests by calling this number.)

Visit eviCore healthcare for:

- Orientation/training sessions
- Quick reference guides
- Clinical guidelines
- Tutorials
- FAQ
- CPT code list
- Medical necessity review authorization request (available through the clinical certification online tool)

Important Note! Washington State RCW 48.43.016 changes what providers need to do for outpatient rehabilitation service.

- We'll allow an initial evaluation and management visit, and up to 6 subsequent visits without a treatment plan on file.

- After the initial evaluation and management visit and 6 consecutive visits, providers must submit a request for medical necessity review to eviCore healthcare for any on-going treatment.

eviCore healthcare (formerly known as CareCore National) is an independent company managing outpatient rehabilitation services for Providence Health Plan providers.