Coverage for: Individual and Family | Plan Type: EPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

**This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, <u>ProvidenceHealthPlan.com</u>. For definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call 1-800-878-4445 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network: \$5,000 person / \$10,000 family (2 or more).	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Most <u>preventive care</u> <u>in-network</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	In-Network: \$8,900 person / \$17,800 family (2 or more).	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance billing, penalties, massage therapy, services not covered, fees above Usual, Customary and Reasonable (UCR).	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See <u>ProvidenceHealthPlan.com/</u> <u>findaprovider</u> or call 1-800-878-4445 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022) (HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022)

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay		Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$45 <u>copay</u> /per visit; <u>deductible</u> does not apply	Not covered	Some services such as lab and x-ray will include additional member costs. Providence ExpressCare phone and video visits are covered in full in-network.
If you visit a health	If you visit a health  Specialist visit  \$65 copay/per visit; deductible does not apply	Not covered	Some services such as lab and x-ray will include additional member costs.	
care <u>provider's</u> office or clinic	Preventive care/screening/immunization	No charge; <u>deductible</u> does not apply	Not covered	Not all <u>preventive services</u> are required to be covered in full by the ACA. For more information on <u>preventive services</u> that are covered in full see: <u>ProvidenceHealthPlan.com/PreventiveCare</u> . You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
	Diagnostic test (x-ray, blood work)	35% <u>coinsurance</u> ; <u>deductible</u> does not apply	Not covered	None
If you have a test	Imaging (CT/PET scans, MRIs)	35% coinsurance	Not covered	Prior authorization required. If you do not obtain Prior authorization claims for those services will be denied and you will be responsible for payment of those services.

		What You Will Pay		Limitations, Exceptions, & Other Important
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Tier 1 drugs	No charge retail; deductible does not apply	Not covered	ACA Preventive drugs are covered in full in- network. Covers up to a 30-day supply (retail);
If you need drugs to treat your illness or	Tier 2 drugs	\$25 <u>copay/per 30 day supply</u> retail; <u>deductible</u> does not apply	Not covered	90-day mail-order supply covered at 2 times the retail copay or 5% less than the retail coinsurance. Prior authorization may apply. If
condition  More information about prescription drug	Tier 3 drugs	\$70 copay/per 30 day supply retail; deductible does not apply	Not covered	you do not obtain <u>Prior authorization</u> , claims for those services will be denied and you will be responsible for payment of those services.
coverage is available at	Tier 4 drugs	50% coinsurance retail	Not covered	If a brand-name drug is requested when a generic is available, you will pay for the cost
ProvidenceHealthPlan .com	Tier 5 drugs	50% <u>coinsurance</u> up to \$200 retail	Not covered	difference between the brand-name and generic drug, plus your cost-share for the
	Tier 6 drugs	50% <u>coinsurance</u> retail	Not covered	brand-name drug. Specialty drugs (typically listed in Tier 5 and Tier 6 on your formulary) can only be purchased at a participating specialty pharmacy (limited to 30 days).
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Ambulatory surgery center: 25% coinsurance Hospital-based facility: 35% coinsurance	Not covered	Prior authorization required. If you do not obtain Prior authorization claims for those services will be denied and you will be
	Physician/surgeon fees	35% coinsurance	Not covered	responsible for payment of those services.
If you need immediate	Emergency room care	\$250 <u>copay</u> /per visit then 35% <u>coinsurance</u>	\$250 copay/per visit then 35% coinsurance	For emergency medical conditions only. If admitted to hospital, all services subject to inpatient benefits.
If you need immediate medical attention	Emergency medical transportation	35% coinsurance	35% coinsurance	None
	Urgent care	\$65 <u>copay</u> /per visit; <u>deductible</u> does not apply <u>innetwork</u>	\$65 <u>copay</u> /per visit	Some services will include additional member costs.
If you have a hospital	Facility fee (e.g., hospital room)	35% <u>coinsurance</u>	Not covered	Prior authorization required. If you do not
stay	Physician/surgeon fees	35% coinsurance	Not covered	obtain <u>Prior authorization</u> claims for those services will be denied and you will be responsible for payment of those services.

		What You Will Pay		Limitations Evacutions 9 Other Imperiors
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office visit: \$45 copay/per visit; deductible does not apply All other services: 35% coinsurance	Not covered	All services except <u>provider</u> office visits must be <u>prior authorized</u> . If you do not obtain <u>Prior authorization</u> claims for those services will be denied and you will be responsible for payment of those services. See your benefit
	Inpatient services	35% coinsurance	Not covered	summary for Applied Behavioral Analysis (ABA) services.
	Office visits	No charge; <u>deductible</u> does not apply	Not covered	None
If you are pregnant	Childbirth/delivery professional services	35% coinsurance	Not covered	Coinsurance applies to provider delivery charges.
	Childbirth/delivery facility services	35% coinsurance	Not covered	None
If was made halo	Home health care	35% coinsurance	Not covered	Prior authorization required. If you do not obtain Prior authorization claims for those services will be denied and you will be responsible for payment of those services.  Limited to 130 days for in-network providers per calendar year.
If you need help recovering or have other special health needs	Rehabilitation services	35% coinsurance	Not covered	Inpatient services: Limited to 30 days for innetwork providers per calendar year. Prior authorization required. If you do not obtain Prior authorization claims for those services will be denied and you will be responsible for payment of those services. Outpatient services: Limited to 30 visits for innetwork providers per calendar year. Limits do not apply to Mental Health and Substance Use Disorder Services.

		What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Habilitation services	35% coinsurance	Not covered	Inpatient services: Limited to 30 days for innetwork providers per calendar year. Prior authorization required. If you do not obtain Prior authorization claims for those services will be denied and you will be responsible for payment of those services. Outpatient services: Limited to 30 visits for innetwork providers per calendar year. Limits do not apply to Mental Health and Substance Use Disorder Services.	
	Skilled nursing care	35% coinsurance	Not covered	Prior authorization required. If you do not obtain Prior authorization claims for those services will be denied and you will be responsible for payment of those services. Limited to 60 days for in-network providers per calendar year.	
	Durable medical equipment	Diabetic Supplies: 35% coinsurance; deductible does not apply All other equipment: 35% coinsurance	Not covered	Diabetic Supplies: deductible does not apply	
	Hospice services	Hospice: No charge; deductible does not apply Respite care: 35% coinsurance	Not covered	Prior authorization required. If you do not obtain Prior authorization claims for those services will be denied and you will be responsible for payment of those services. Respite care: Limited to 14 days per lifetime for in-network providers.	
If your child needs	Children's eye exam	No charge; <u>deductible</u> does not apply	Not covered	Limited to 1 exam per calendar year.	
dental or eye care	Children's glasses	No charge; deductible does not apply	Not covered	Limited to 1 pair per calendar year.	
	Children's dental check-up	Not covered	Not covered	None	

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion
- Bariatric surgery
- Cosmetic surgery (with certain exceptions)
- Dental care (Adult)

- Dental care (Child)
- Infertility treatment (with certain exceptions)
- Long-term care
- Private-duty nursing

- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (12 visits)
- Chiropractic care (10 visits)

- Hearing aids (one per ear every 3 calendar years)
- Non-emergency care when traveling outside the U.S. See <u>ProvidenceHealthPlan.com</u>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- Providence Health Plan at 503-574-8757/1-800-878-4445 (toll-free) or ProvidenceHealthPlan.com.
- •Washington Office of Insurance Commissioner at 360-725-7000/800-562-6900 (toll-free) or insurance.wa.gov.

Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Providence Health Plan at 503-574-8757/1-800-878-4445 (toll-free) or ProvidenceHealthPlan.com.
- Washington Office of Insurance Commissioner at 360-725-7000/800-562-6900 (toll-free) or insurance.wa.gov.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **Language Access Services:**

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-878-4445 (TTY: 711).

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-878-4445 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-878-4445 (TTY: 711).

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-878-4445 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately one minute per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email <a href="mailto:ebsa.opr@dol.gov">ebsa.opr@dol.gov</a> and reference the OMB Control Number 12100123.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Havir</b> (9 months of in-network hospital de	pre-natal care and a
_ =	411.1

■ The plan's overall deductible	\$5,000
■ Specialist copayment	\$65
■ Hospital (facility) coinsurance	35%
Other <u>coinsurance</u>	35%

### This EXAMPLE event includes services like:

Specialist office visits (pre-natal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example. Peg would pay:

m and analysis, and and page	
<u>Cost-Sharing</u>	
Deductibles	\$5,000
Copayments	\$10
Coinsurance	\$2,600
What isn't covered	
Limits or exclusions	\$20
The total Peg would pay is	\$7,630

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$5,000
■ Specialist copayment	\$65
■ Hospital (facility) coinsurance	35%
■ Other <u>coinsurance</u>	35%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600

# In this example, Joe would pay:

<u>Cost-Sharing</u>	
<u>Deductibles</u> *	\$10
Copayments	\$1,400
Coinsurance	\$300
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$1,710

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$5,000
Specialist copayment	\$65
■ Hospital (facility) coinsurance	35%
■ Other coinsurance	35%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example	e Cost	\$2,800

## In this example, Mia would pay:

\$2,000
\$100
\$40
\$400
\$2,540

<sup>\*</sup>Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above.

## Non-Discrimination Statement

Providence Health Plan ("PHP") complies with applicable Federal and Washington state civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity or sexual identity. PHP does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

#### Providence Health Plan:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- ° Qualified sign language interpreters
- ° Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- ° Qualified interpreters
- ° Information written in other languages

If you need these services, contact Customer Service at: 1-800-878-4445 [TTY 711].

If you believe that PHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation, you can file a grievance with:

Civil Rights Coordinator, Appeals and Grievances

PO Box 4158 Portland, OR 97208-4158

Phone: 1-800-878-4445 [TTY 711], Fax: 503-574-8757 Email: PHPAppealsandGrievances@providence.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, PHP's Civil Rights Coordinator (the Manager, of Appeals and Greviances) is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F, HHH Building Washington, DC 20201 1-800-368-1019, 1-800-537-7697 (TTY)

Complaint forms are available at: <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

The Washington State Office of the Insurance Commissioner, electronically through the Office of the Insurance Commissioner Complaint portal available at: <a href="https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status">https://www.insurance.wa.gov/file-complaint-or-check-your-complaint-status</a>, or by phone at:

1-800-562-6900, 360-586-0241 (TDD).

Complaint forms are available at: https://fortress.wa.gov/oic/onlineservices/cc/pub/complaintinformation.aspx

## **Language Access Services:**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-878-4445 (TTY: 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-878-4445 (TTY: 711).

CHÚ Ý: N u bạn nói Ti ng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-878-4445 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-878-4445 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-878-4445 (телетайп: 711).

: . 1-800-878-4445 (TTY: 711)

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-878-4445 (телетайп: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-878-4445 (TTY: 711) まで、お電話にてご連絡ください。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4445-878-800-1 (رقم هاتف الصم والبكم: (TTY: 711).

ATENŢIE: Dacă vorbiţi limba română, vă stau la dispoziţie servicii de asistenţă lingvistică, gratuit. Sunaţi la 1-800-878-4445 (TTY: 711).

្រុបយ័គ៖ េបើសិនអកនិយ ែខ រ, េសជំនួយែជក េយមិនគិតឈល គឺចនសំប់បំេរ អក។ ចូរ ទូរស័ព 1-800-878-4445 (TTY: 711)។

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-878-4445 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-878-4445 (TTY: 711).

ف عم دشاب اب (TTY: 711) 4445-878-878-100 سامت دیر عگب امش عار ب زاگهار تروصب عناجز تالی هست ،دینک عم و گتفگ عسر اف زابز هب ر گا: هجوت

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-878-4445 (ATS: 711).

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-878-4445 (TTY: 711)