

Dear Valued Provider Partner,

Effective May 6th, 2025, Providence Health Plan will require prior authorization for cardiovascular services through Carelon Medical Benefits Management. This change does not apply to Medicaid or self-funded employer groups.

Carelon collaborates with top health insurers to improve healthcare quality and manage costs for complex and advanced tests and treatments, ensuring that care is appropriate, safe, and affordable.

Starting **May 6th, 2025**, providers of these services are required to participate in the Outpatient Cardiovascular program and contact Carelon for authorization of elective cardiovascular services.

Requirements

Beginning **April 21, 2025**, providers are required to submit authorization requests to Carelon for cardiovascular services scheduled on or after **May 6th, 2025**. Typically, these reviews are conducted prior to the delivery of services, and providers are strongly encouraged to secure authorization before performing any outpatient cardiovascular services.

Outpatient Cardiovascular Services Requiring Carelon Prior Authorization:

Cardiovascular Ultrasound

- Arterial Duplex
- Arterial Physiologic Study

Coronary Angiography and Interventions

- Diagnostic Coronary Angiography
- Percutaneous Coronary Intervention
- Cardiac Ablation
- Electrophysiology Study
- Septal Defect Closure (PFO)

Cardiac Devices

- Cardioverter Defibrillators
 - Implantable
 - Wearable (Commercial only)
- Cardiac Resynchronization Therapy
- Pacemakers
- Cardiac Rhythm Monitors

Vascular Interventions

- Dialysis Circuit Access Intervention
- Peripheral Arterial Revascularization
- Vascular Embolization or Occlusion

Procedures performed in an inpatient setting or on an emergent basis, such as those performed during an ER evaluation prior to patient discharge, are exempt from the program.

Note: As of 4/1/2025, the [Providence Health Plan Prior Authorization List](#) will include all applicable CPT/HCPCS codes for cardiac services requiring PA through Carelon.

How to Submit a Request for Review

Starting **April 21, 2025**, providers can submit prior authorization review requests or verify order numbers through the following methods:

- **Online**
 - Access the [Carelon Provider Portal](#), available 24/7, for real-time processing with clinical criteria.
 - To register, visit the Carelon Provider Portal. Registration opens on **April 20, 2025**.
- **Phone**
 - Call Carelon toll-free at 800-920-1250
 - Monday through Friday, 8am – 5pm (Pacific Time)

Upcoming Webinars

In preparation for the launch of the Carelon Call Center and provider portal on April 21, 2025, we will offer webinars and Q&A sessions for providers and office staff.

These sessions will provide valuable insights into the Cardiovascular program and offer guidance on utilizing the Carelon provider portal. Participation is highly recommended, even for those already familiar with Carelon and the provider portal.

- The live webinars will address the following topics and include a Q&A session:
- The program and preauthorization request process
- Members and services requiring preauthorization
- Demonstration of the Carelon provider portal for entering order requests
- Access to additional resources
- Q&A with Carelon program leaders

Please register to attend at least one training session. After registration and participation in a webinar session, you will gain access to Carelon solution-specific training content.

In the weeks leading up to the program launch, a recording of the training will be available on the Carelon provider portal for all registered users.

Session	Date	Registration
Webinar with Q&A	Thursday, April 10th, 2pm – 3pm PT	Registration Link
Webinar with Q&A	Wednesday, April 16 th , 2pm – 3pm PT	Registration Link
Q&A Only	Tuesday, May 6 th , 2pm – 3pm PT	Registration Link

For More Information

- **Online**
 - For resources to help your practice get started, go to [Carelon MBM Cardiovascular](#).

- Our [Provider Connections](#) webpage offers insights into the program and provides access to valuable resources, including order entry checklists and clinical guidelines.
- To learn more about Carelon MBM, please visit [Carelon MBM](#).
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