



EDI Information Letter to Providers

DATE: July 2024

Below is a list of Clearinghouses that Providence Health Plan has a direct connection with for submitting electronic claims and providing electronic remittance advice.

PHP offers free electronic claim transaction fees for our members, so there will be little cost to you to send claims electronically.

Electronic claims are paid on an average of 10 business days.

Vendor Name	Contact Information	Transaction Types	Payer ID
Optum (formerly Change Healthcare)	https://www.unitedhealthgroup.com/ns/changehealthcare/iedi.html 866-371-9066	837 Professional claims 837 Institutional claims 835 Electronic Remittance Advice	SX133
Office Ally	https://cms.officeally.com/ 360-975-7000	837 Professional claims 837 Institutional claims 835 Electronic Remittance Advice	PHP01
SSI Group	https://thessigroup.com/ 800-820-4774	837 Professional claims 837 Institutional claims 835 Electronic Remittance Advice	SX133
Trizetto Provider Solutions	https://www.trizettoprovider.com/ 800-556-2231	837 Professional claims 837 Institutional claims 835 Electronic Remittance Advice	PHP01
VisibileDI	https://www.visibiledi.com/ 503-345-6440	837 Professional claims 837 Institutional claims 835 Electronic Remittance Advice	PHP01

If your clearinghouse is not listed, contact your vendor to check if they have a connection to one of the listed clearinghouses. Also check the internet for payer IDs by looking for your clearinghouse and finding the payer identification list.

835 Electronic Remittance Advice (ERA). If you are interested in receiving the 835 Electronic Remittance Advice (ERA) from Providence, please contact your clearinghouse. Your clearinghouse will set up the ERA for you. Once ready, the clearinghouse will contact Providence Health Plans to start sending your ERA data. The ERA will be available on Mondays and Wednesdays of each week from your clearinghouse.

Regarding electronic claims or electronic remittance advice questions: Please send email to PHPEDISupport@Providence.org. Please include your tax id and clearinghouse information.